

Italy

BONDIOLI & PAVESI / Suzzara (MN)
BONDIOLI & PAVESI SALES AND LOGISTICS / Suzzara (MN)
HP HYDRAULIC / Pieve di Cento (BO)
DINOIL / Montecchio Maggiore (VI)
FIRA / Dosso Terre del Reno (FE)
TECNOMEK / Lestans di Sequals (PN)
SIBONI / Villafranca (FC)

Other Countries

OM PROTIVÍN / Protivín, Czech Republic
BP COMPONENTES HIDRÁULICOS E MECÂNICOS / Caxias do Sul, Brazil
B&P HYDRAULIC AND MECHANICAL COMPONENTS / Hangzhou, China
BONDIOLI & PAVESI INDIA / Chakan Pune, India

The Quality Policy is defined by the Chairman of the Board of Directors and is directed to the General Managers of the individual companies as well as all employees.

The role of the General Management is to ensure that the Quality Policy is conveyed, shared, and implemented to all company levels.

To finalize and accomplish the Quality Policy, Bondioli & Pavesi has developed its own Quality Management Systems (ISO 9001) built on a *risk-based thinking* approach that favors a better grasp on the opportunities offered by context analysis and the interested parties, whilst also minimizing the negative effects of any critical issue.

The Company Policy is based on the following main objectives, consistent with the values of Bondioli & Pavesi:

- **Offer a high-quality product and service:** to operate in a such a way as to place on the market innovative and reliable products that meet the specific needs of customers and the market.
- **Presence on the national and international market:** to increase its own market share by establishing relationships with customers based on presence, trust, confidentiality of information and collaboration on every level.
- **Sharing:** to create, trough the Managing Directors, clarity in the objectives and unity of purpose within the companies, establishing at the same time such an environment in which people who work there can give their contribution in the best way possible.
- **Involvement:** to encourage the involvement of each employee thanks to the shared company values and a culture based on accountability, dialogue and discussion between colleagues and with the various company functions.
- **Training and development:** to promote and pursue through training, the continuous updating, and support of its collaborators and the development of both their technical and interpersonal skills and education.
- **Continuous Improvement of Quality management system:** encourage the development of the organizational model for processes in relation to the needs and expectations of the customer and relevant interested parties.
- **Compliance with legislative requirements:** to pursue compliance with regulations in all areas in which it operates, carrying out continuous upgrading and investments aimed at safeguarding even in exceptional conditions - the health and safety of workers, continuity of services, product conformity, security of information and compliance with privacy regulations.
- **Sustainability:** to commit firmly to create an organization that integrates, into its business processes and during the development of its products, responsible practices based on ESG (Environment, Society and Governance), as well as promoting them towards its stakeholders.
- **Implementation of its code of ethics:** to ensure compliance with all the basic principles its Code of Ethics is founded on. These principles can be summarized in transparency, ethics, and sustainability.

Chairman of the Board of Directors

